

ANNIKA BOCK

(615)-568-7320 | annikabock65@gmail.com | github.com/AnnikaBock65 | <https://www.linkedin.com/in/annika-bock/>
Visa Status: Lawful Permanent Resident (Green Card Holder)

ABOUT ME

During my previous role as credit analyst, I gained experience with international customers in a financial environment. Participating in an international Rollout helped shape my problem-solving skills and trained me to work effectively and efficiently in teams to meet deadlines. Being involved in data-driven projects sparked my interest in data analytics. Now I am looking to leverage my knowledge and experience into a role as a Data Analyst.

SKILLS

Data Analysis, SQL (PostgreSQL), Python (pandas), Power BI, Tableau, Excel (e.g., Pivot Tables, VLOOKUP, IF Function), Git/GitHub, Remote Work/Zoom/Slack, Agile Methodology, Kanban Boards, German, English, Latin

EDUCATION

- ▶ **Nashville Software School** | Nashville, Tennessee | Expected Graduation April 2021 | Data Analytics Bootcamp
- ▶ University Education | **Hamburger Fern-Hochschule** | Hamburg, Germany | February 2020 | Business Law (LL.M.), International Business Law, Internet Law and Tax Law: passed with distinction.

EXPERIENCE

- ▶ **Nashville Software School** | Nashville, Tennessee
The Data Analytics Bootcamp is an intensive, full-time program with hands-on training in the most widely used tools, including Excel, Python, SQL, Tableau, and Power BI, using real data from local companies in a variety of problem domains.
 - **Data Analytics Apprentice** | January 2021 – Present
Selected Projects:
 - [Poetry Kids](#): Interactive tableau dashboard based on a dataset which contains poetry written by elementary school students focusing on the relationship between poems, emotion intensity and gender.
 - [Metro Art Nashville](#): Interactive, exploratory Power BI dashboard based on a dataset which contains publicly accessible artwork in Nashville by Metro Arts Nashville.
- ▶ **Autovision, Volkswagen Financial Services AG/Volkswagen Leasing GmbH** | Brunswick, Germany
AutoVision GmbH was renamed Volkswagen Group Services GmbH on 1 January 2018. Volkswagen Group Services GmbH is the successful service provider in the Volkswagen Group and works for brands such as Audi, MAN, Volkswagen Commercial Vehicles and Volkswagen Passenger Cars.
 - **Credit Analyst** | Credit rating management/market/LNE-Assessment | May 2016 – July 2016
 - Responsible for Creditworthiness decisions of national and international customers (MANCard)
 - Successful completion of the project “MANCard Rollout Europe” establishing MANCard in 4 European countries (Austria, Poland, France, and Spain)
- ▶ **Volkswagen Financial Services AG** | Brunswick, Germany
Volkswagen Financial Services are a division of Volkswagen AG represented across the world through many different companies in the business segments of banking, leasing, insurance and services, mobility, and payment.
 - **Intern & Bachelor thesis** | Credit rating management/market/LNE-Assessment | July 2015 – January 2016
 - Bachelor’s thesis on the topic: lease accounting according to IFRS in Conceptual Reform
 - **Student** | Credit rating management/market/LNE-Assessment | March 2015 – June 2015
 - Preparing creditworthiness documentation
 - Review and respond to incoming customer inquiries and maintenance of customer master data
 - Successfully created a training plan for incoming staff for “MANCard First Decision”

- Participation in the project “MANCard Rollout Europe” and keeping minutes
- **Student | Process Management Direct Bank | May 2014 – March 2015**
 - Support and development of the internal insurance system VABAS
 - Preparing and conducting tests as well as test documentation of active and passive products of the Direct Bank
 - Reviewing and presenting legal reporting requirements and related reporting deadlines as part of the FATCA implementation process
 - My report on the topic "Impact of the FATCA Law on Process Management in the Banking Sector, using the example of the Volkswagen Direct Bank" led to a successful implementation plan of FATCA
- ▶ **ADN Debt and Insolvency Consulting e.V. – Brunswick office (Law Office Leistikow und Partner/ Law Office Gaedt & von Gronefeld) | Brunswick, Germany**

ADN Debt and Insolvency Consulting e.V. is a supra-local non-profit association based in Oldenburg, Germany. The ADN group now looks after almost 60 debt counseling centers throughout Germany.

 - **Student | September 2012 – April 2014**
 - Processing documentation in the area of insolvency law, in particular data collection, requesting of claims and preparation of out-of-court settlement offers
 - Client support, Scheduling
 - **Intern | July 2012 – August 2012**
 - Focused on: Insolvency law, Criminal tax law, Construction and architect law
- ▶ **Deutsche BKK | Wolfsburg, Germany**

The Deutsche BKK was a company health insurance fund for Volkswagen AG and the German Postal Service with over 1.1 Mio. insured clients.

 - **Intern | February 2012 – March 2012**
 - Focused on: Marketing, Communication, Quality Management
 - Observer in all central areas, such as customer communication, market research, media planning, print and online media as well as quality assurance and complaints management
 - Competitor analysis and performance comparisons; the data was used in preparation for the decision involving the "face lift" of Deutsche BKK
 - **Intern | July 2010 – August 2010**
 - Focused on: Supply Management, Business Organization, Human Resources

HONORS & AWARDS

- ▶ **Volkswagen Financial Services AG | Brunswick, Germany | September 2015**
 - Acceptance into the Student Talent Pool of Volkswagen Financial Services AG
- ▶ **Ostfalia University of Applied Sciences, Brunswick European Law School (BELS) | Wolfenbuettel, Germany | November 2014**
 - Presentation at the internship forum on "Impact of the FATCA Law on Process Management in the Banking Sector, using the example of the Volkswagen Direct Bank"

COMMUNITY INVOLVEMENT

- ▶ **YWCA Nashville & Middle Tennessee | Nashville, TN, United States**

YWCA Nashville & Middle Tennessee is one of the oldest and largest nonprofits in the region focused on the needs of women, girls, and families. YWCA is deeply committed to working on issues of gender, economic, social, and racial justice.

 - **Volunteer work | September 2017 – September 2018**
 - Volunteer for the program “Dress for Success”
 - Suiting clients for interviews and employment
 - Processing donations